

## **Our Policies & Procedures**

Stonegate have developed specific Covid-19 Policies & Procedures to ensure that we are safe for our customers, our teams and we follow government guidelines.

Our Covid Policies & Procedures are fully implemented with our teams & customers in mind to keep you safe and ensure your visit is the best we can provide.

We have key areas for all parts of our pubs which include:

### **Our Teams-**

- Have all been trained on Specific Covid-19 Risk assessments -including service cycles, specific floor plans & customer flow & enhanced cleaning regimes
- All required PPE is available for them to deliver a safe environment
- We have introduced temperature checks for all team members on duty prior to a shift
- We have a dedicated Team member to ensure the safety & additional cleanliness of our pubs at all times

### **Customers-**

- We have clearly identified safe social distance markers
- We have screens at all till points
- We have a dedicated contactless ordering app
- We have safely distanced your table seating
- We have safe service for food & drink with dedicated team members and access points
- We have sanitising stations at the entrance of all our pubs, regular toilet checks with enhanced cleaning procedures

For more information please email: [Risk.Support@Stonegatepubs.com](mailto:Risk.Support@Stonegatepubs.com)

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